

A copy of the information is enclosed.

The Dental Exemption Checking service is operated by the NHS Business Services and operational costs for running this service are shown below.

| BSA Only - Service Delivery Costs | |
|--|-------------------------------|
| Year | Service Delivery Costs |
| 2015-16* | £43,224 |
| 2016-17 | £1,328,883 |
| 2017-18 | £1,591,135 |

*Prior to 2016/17 this service was provided by our third party contractor, Capita. This service remains however the NHS BSA commenced providing this service in house in 2016/17. The cost in 2015/16 is for the initial set up which went live in 2016/17. The cost to the NHSBSA is zero for the outsourced service.

| Year | Value Recovered |
|--------------------|------------------------|
| 2014/15 | £9,999,100.30 |
| 2015/16 | £10,124,590.90 |
| 2016/17 | £16,804,875.65 |
| 2017/18 | £14,653,077.02 |
| Grand Total | £51,581,643.87 |

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